

Share Your Concerns

The Lambton Kent District School Board is committed to providing the best quality learning opportunities for all students. From time to time there may be a misunderstanding, a lack of communication, or a serious situation that needs to be addressed. When this happens everyone must work together to resolve the issue. If a parent/guardian has a concern about a school matter, the following steps should be followed to resolve the issue.

Concerns at School

1	Speak with your child's teacher	
2	 Speak with your child's Principal	
3	Speak with the Administrative Assistant to the Superintendent of your school	
4	 Speak with your school Superintendent	
5	Speak with the Director of Education	

Concerns with the Board of Trustees

**Concerns about a Trustee:
Speak with the Chair of the Board**

**Concerns about the Chair of the Board:
Speak with the Director of Education**

**Not sure who to contact? Call 519-336-1500 or email info@lkdsb.net.
Learn more at www.lkdsb.net**

If an individual has followed the steps outlined above and still does not feel the matter has been resolved at the local level, the individual may contact the office of the Ontario Ombudsman at www.ombudsman.on.ca.